Gloucester City Council

Meeting:	Cabinet	Date:	5 December 2018
	Overview and Scrutiny Committee		7 January 2019
Subject:	Performance Monitoring Quarter 2 2018/19		
Report Of:	Cabinet Member for Performance and Resources		
Wards Affected:	All		
Key Decision:	No	Budget/Policy Framework:	No
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Appendices:	1. Performance Report Quarter 1 2018-19		

FOR GENERAL RELEASE

1.0 Purpose of Report

1.1 The purpose of this report is to inform Members of the Council's performance against key measures in Quarter 2 of 2018/19.

2.0 Recommendations

2.1 **Cabinet** is asked to **RESOLVE** that the Quarter 2 Performance Report 2018/19 at Appendix 1 be noted.

2.2 **Overview & Scrutiny Committee** is asked to **RESOLVE** that the Quarter 2 Performance Report 2018/19 at Appendix 1 be noted.

3.0 Background and Key Issues

3.1 This report sets out the Council's performance against a set of 26 key indicators in the second quarter of 2018/19. Corporate KPIs where data is collected annually have been excluded from this report and will be reported in the Year End report only.

3.2 Appendix 1 sets out the performance data, including comparative information from 2017/18 where available.

3.3 This is the second quarterly performance report generated using the new Performance Management System (PMS). Some progress has been made towards the inclusion of more targets and thresholds to provide a RAG status for measures alongside direct of travel; work on some measures remains ongoing and may be resolved through the 2019/20 Service Planning process.

3.4 Where targets exist, these have been included along with a narrative to explain the data. A red (alert) threshold is included in some charts.

3.5   The summary of KPIs is categorised by Short Term Trend. It should be noted that while there are 13 measures that have worsened in the short term, only four of these are at red. Overall there are 12 measures at green, 5 at amber and 4 at red; the remaining 5 measures are either data only measures with no targets, or have not yet had targets set.

4.0   Asset Based Community Development (ABCD) Considerations

4.1   There are no ABCD implications in respect of the recommendations in this report.

5.0   Alternative Options Considered

5.1   There are no alternative options.

6.0   Reasons for Recommendations

6.1   The Council is committed to embedding a culture of performance management across the organisation and this report provides Members with an overview of corporate performance during the second quarter of 2018/19.

7.0   Future Work and Conclusions

7.1   As explained in paragraph 3.3, the development of the framework is an ongoing process.

8.0   Financial Implications

8.1   There are no financial implications resulting from the recommendations in this report.

(Financial Services have been consulted in the preparation this report.)

9.0   Legal Implications

9.1   There are no legal implications resulting from the recommendations in this report.

(One Legal have been consulted in the preparation this report.)

10.0   Risk & Opportunity Management Implications

10.1   The PMS provides the opportunity to embed risk management within the performance framework by linking actions and PIs to risks, as well as having standalone risks. Service risk registers are being updated and will be added to the system alongside the 2019-20 service planning process.

11.0   People Impact Assessment (PIA) and Safeguarding:

11.1   This performance report is for information only, therefore a PIA is not required and there are no safeguarding matters to consider.

12.0 Other Corporate Implications

Community Safety

12.1   There are no community implications resulting from the recommendations in the report.

Sustainability

12.2   There are no sustainability implications resulting from the recommendations in the report.

Staffing & Trade Union

12.3   There are no staffing and trade union implications resulting from the recommendations in the report.

Background Documents: None